

Joshua C. Harris

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view my online portfolio / www.joshuacharris.com

Employment Experience

Freelance Web Designer

New York, New York / 04/2007 - Present

Lead Designer focusing on user interface and business strategy for Gorgeous New York -- a blog featuring entrepreneurial New Yorkers through high impact photography, engaging copy, and interview-style video-- and Mukari, a social referral engine that encourages business between friends with monetary perks.

Also, designed websites and implemented technology solutions for clients such as, Fresh Air Pro, Imagiland productions, Small Bites nutrition blog, and Still Group photography, among others.

Desktop Support Analyst / Martha Stewart Living Omnimedia Inc.

New York, New York / 07/2010 - Present

Improve technical support strategies by implementing new protocols, restructuring work flow, and replacing older technologies with the goal of high-performance and efficiency among the technology teams. Assist network engineers and server administrators with server complications through hardware support. Ensure the day to day technical functionality of 300+ end users' desktop and portable computers including multi-platform machines (Mac & WinXP/7) by installing, upgrading, and troubleshooting devices and maintaining both hardware and software.

Mac Genius / Apple Inc.

New York, New York / 06/2007 - 07/2010

Apple Certified Mac Technician trained at Apple's Head Quarters in Mac OS X, Apple Portable, and Apple Desktop service certifications. Diagnosed and repaired all Apple Products and coordinated customer service strategies and solutions. Awarded 5 Year Service certificate from CEO Steve Jobs.

↑ Mac Genius Apprentice / 08/2005 - 06/2007

Worked one-on-one with customers to diagnose technical issues on all Apple products. Aided in the implementation of more efficient repair procedures.

↑ Mac Specialist / 03/2004 - 08/2005

Generated sales and met sales goals by interacting with customers and suggesting technical solutions. Represented the Apple brand with a deep knowledge of the Apple products and worked closely with senior management to accomplish store goals.

Artist Assistant / Tape Operator / Manic Design Studio

New York, New York / 08/2005 - 12/2005

Coordinated client delivery of advertising tapes. Authored and produced DVDs, tapes, and requested media. Production assistant to artists working in compositing, 3D, and audio to ensure efficiency and quality.

Multimedia Editor/Assistant / Globecom Software Inc.

Reston, V.A. / 07/2003 - 08/2003

Assisted company executives on high profile projects in a one-on-one environment by editing and retouching project graphics, composing scripts of dialogue for use within multimedia projects, supervising digital data entry, and organizing digital resources.

Education

New York University / 2003 - 2007

Bachelor Degree of Science in Communication Studies, with a concentration in New Media and Graphic Design

New York University Madrid, Spain / 01/2005 - 05/2005

Language and cultural education

Skills

Adobe Illustrator, Adobe Photoshop, Apple Final Cut Pro, HTML5, CSS3, web design standards, graphic design standards, vast understanding of internet technologies, social media, web development / graphic design trends and best practices, new media, works well on a team yet stands out as a self-starter, Apple Certified Mac Technician able to diagnose and repair pc hardware/software.

Working Knowledge

Javascript, Adobe Flash, GIT version control.

Honors

Graduated Magna Cum Laude with Honors from New York University.

Made multiple Dean's List semesters during undergraduate career.

Awarded the Joel Smilnow Scholarship by New York University.

Recent video projects have aired on NBC New York's "New York NonStop" Digital Channel, a broadcast that reaches over 5.7 million viewers.